

# Price List

**nbn**<sup>™</sup> Sky Muster<sup>™</sup> Plus Product Module

**nbn**<sup>™</sup> Sky Muster<sup>™</sup> Plus Interim Agreement



# Price List

## nbn™ Sky Muster™ Plus Product Module

## nbn™ Sky Muster™ Plus Interim Agreement

Version	Description	Effective Date
1.0	First issued version of the nbn™ Sky Muster™ Plus Interim Agreement	Execution Date
1.1	Amendments to introduce 25GB+ Plan, unmetered inclusions changes, Data Block and Top-Up	Unmetered inclusions changes: 1 April 2020 All other changes: 15 May 2020

### Copyright

This document is subject to copyright and must not be used except as permitted below or under the Copyright Act 1968 (Cth). You must not reproduce or publish this document in whole or in part for commercial gain without the prior written consent of nbn. You may reproduce and publish this document in whole or in part for educational or non-commercial purposes as approved by nbn in writing.

Copyright © 2020 nbn co limited. All rights reserved. Not for general distribution.

### Disclaimer

This document is provided for information purposes only. The recipient must not use this document other than with the consent of nbn and must make its own inquiries as to the currency, accuracy and completeness of this document and the information contained in it. The contents of this document should not be relied upon as representing nbn's final position on the subject matter of this document, except where stated otherwise. Any requirements of nbn or views expressed by nbn in this document may change as a consequence of nbn finalising formal technical specifications, or legislative and regulatory developments.

### Environment

nbn asks that you consider the environment before printing this document.

## Introduction

This document sets out the Charges and other amounts payable in connection with **nbn**<sup>TM</sup> Sky Muster<sup>TM</sup> Plus.

Charges in this **nbn**<sup>TM</sup> Sky Muster<sup>TM</sup> Plus Price List are divided into:

- Recurring Charges, periodic amounts payable in each Billing Period that a product or service is supplied by **nbn** to Customer; and
- Non-recurring Charges, payable only when certain activities or events occur (e.g. installations, disconnections, Top-Up).

Discounts, credits and rebates to Charges in this **nbn**<sup>TM</sup> Sky Muster<sup>TM</sup> Plus Price List may be offered from time to time, as set out in the Discounts, Credits and Rebates List.

This document forms part of the **nbn**<sup>TM</sup> Sky Muster<sup>TM</sup> Plus Interim Agreement.

## Roadmap

A roadmap describing the structure of this document follows for the assistance of Customer.

### Part A: Recurring Charges

Part A sets out the recurring Charges that apply in connection with the supply of **nbn**<sup>TM</sup> Sky Muster<sup>TM</sup> Plus.

Part A: Recurring Charges		Page
1	Recurring Charges for core Product Components	4
2	Recurring Charges for Product Features	4

### Part B: Non-recurring Charges

Part B sets out the non-recurring Charges that apply in connection with the supply of **nbn**<sup>TM</sup> Sky Muster<sup>TM</sup> Plus.

Part B: Non-recurring Charges		Page
3	Installation and Activations	5
4	Service modification	5
5	Service management	6
6	Top-Up	7
7	Satellite Labour Rate, Materials and Incidentals	7

## Part A: Recurring Charges

Section 1 sets out the recurring Charges that apply to the Product Components that Customer must acquire as part of **nbn**<sup>TM</sup> Sky Muster<sup>TM</sup> Plus.

### 1. Recurring Charges for Product Components

#### 1.1 Plan

The recurring Charges per Billing Period for the Plan Product Component are:

Plan	Recurring Charge
25GB+	\$35
50GB+	\$45
100GB+	\$85
150GB+	\$120

**Note:** To be read in conjunction with the [nbn<sup>TM</sup> Sky Muster<sup>TM</sup> Plus Product Description](#) and subject to section 7 of the [nbn<sup>TM</sup> Sky Muster<sup>TM</sup> Plus Product Terms](#) in relation to the Plan Test Service.

#### 1.2 UNI-D

The recurring Charges for the UNI-D Product Component for **nbn**<sup>TM</sup> Sky Muster<sup>TM</sup> Plus are included in the recurring Charges for each Plan mentioned above.

Section 2 sets out the recurring Charges that apply to the optional Product Features that Customer may elect to acquire as part of **nbn**<sup>TM</sup> Sky Muster<sup>TM</sup> Plus.

### 2. Recurring Charges for Product Features

#### 2.1 Data Block

The recurring Charges per Billing Period for the Data Block Product Feature are:

Data Block	Recurring Charge per Data Block
5GB Peak Period Metered Data Allowance + 5GB Off-peak Period Metered Data Allowance	\$4

**Example:** If Customer acquires two Data Blocks, they will increase the recurring Charge in respect of a Plan by  $\$4 \times 2 = \$8$ .

## Part B: Non-recurring Charges

Section 3 sets out the non-recurring Charges for installations and activations in connection with the supply of **nbn**<sup>TM</sup> Sky Muster<sup>TM</sup> Plus.

### 3. Installation and Activations

(a) The Charges for installation and activation of **nbn**<sup>TM</sup> Sky Muster<sup>TM</sup> Plus are:

Activity	Non-recurring Charges		
Initial Standard Installation	\$0.00 Incidentals may apply for Limited Access Areas		
Initial Non Standard Installation	Satellite Labour Rate + Materials + Incidentals over and above Initial Standard Installation		
Subsequent Installation in Urban Area, Major Rural Area, Minor Rural Area or Remote Area	0.8m NTD outdoor unit dish	1.2m NTD outdoor unit dish	1.8m NTD outdoor unit dish
	\$692.00	\$1,057.00	\$2,226.00
Subsequent Installation in Isolated Area	0.8m NTD outdoor unit dish	1.2m NTD outdoor unit dish	1.8m NTD outdoor unit dish
	\$1,559.00	\$1,751.00	\$3,732.00
Subsequent Installation in Limited Access Area	Satellite Labour Rate + Materials + Incidentals		
Access Component Reactivation	\$15.00 Incidentals may apply for Limited Access Areas		
Site survey charge	\$225.00 Incidentals may apply for Limited Access Areas		
Service Transfer	\$22.50		
Transfer Reversal	\$22.50		
Non Infrastructure Transfers (per Service Transfer)	\$5.00		

**Note:** To be read subject to section 7 of the [nbn<sup>TM</sup> Sky Muster<sup>TM</sup> Plus Product Terms](#) in relation to the Plan Test Service.

(b) Despite section 3(a), no Charge applies under this Agreement for any Service Transfer between an **nbn**<sup>TM</sup> Ethernet (Satellite) Ordered Product and an **nbn**<sup>TM</sup> Sky Muster<sup>TM</sup> Plus Ordered Product (or vice versa) in respect of which Customer is both the Losing Customer and the Gaining Customer.

Section 4 sets out the non-recurring Charges for service modifications in connection with the supply of **nbn**<sup>TM</sup> Sky Muster<sup>TM</sup> Plus.

### 4. Service modification

The Charges for service modifications relating to **nbn**<sup>TM</sup> Sky Muster<sup>TM</sup> Plus are:

Activity	Charge per Activity		
Access Component Modification (no attendance at Premises required)	\$0.00		
Equipment Modification (NTD indoor unit)	\$420.00 Incidentals may apply for Limited Access Areas		
Equipment Modification (NTD outdoor unit) in Urban Area, Major Rural Area, Minor Rural Area or Remote Area	0.8m NTD outdoor unit dish \$754.00	1.2m NTD outdoor unit dish \$1,119.00	1.8m NTD outdoor unit dish \$2,288.00
Equipment Modification (NTD outdoor unit) in Isolated Area	0.8m NTD outdoor unit dish \$1,621.00	1.2m NTD outdoor unit dish \$1,812.00	1.8m NTD outdoor unit dish \$3,793.00
Equipment Modification (NTD outdoor unit) in Limited Access Area	Satellite Labour Rate + Materials + Incidentals		
Equipment Modification (NTD indoor and outdoor unit) in Urban Area, Major Rural Area, Minor Rural Area or Remote Area	0.8m NTD outdoor unit dish \$783.00	1.2m NTD outdoor unit dish \$1,149.00	1.8m NTD outdoor unit dish \$2,317.00
Equipment Modification (NTD indoor and outdoor unit) in Isolated Area	0.8m NTD outdoor unit dish \$1,650.00	1.2m NTD outdoor unit dish \$1,842.00	1.8m NTD outdoor unit dish \$3,823.00
Equipment Modification (NTD indoor and outdoor unit) in Limited Access Area	Satellite Labour Rate + Materials + Incidentals		
Equipment Repair	Satellite Labour Rate + Materials + Incidentals		

*Section 5 sets out the Charges which apply to service management in connection with the supply of **nbn™ Sky Muster™ Plus**.*

## 5. Service management

The Charges for service management relating to **nbn™ Sky Muster™ Plus** are:

Activity	Charge per Activity
On Site Maintenance Call Out	\$0.00 Incidentals may apply for Limited Access Areas
No Fault Found (No Truck Roll Required)	\$50.00
No Fault Found (Truck Roll Required)	\$420.00 Incidentals may apply for Limited Access Areas
Late Cancellation (Site Visit Required) in Urban Area or Major Rural Area	\$150.00
Late Cancellation (Site Visit Required) in Minor Rural Area or Remote Area	\$200.00
Late Cancellation (Site Visit Required) in Isolated Area	\$225.00

Activity	Charge per Activity
Late Cancellation (Site Visit Required) in Limited Access Area	\$225.00 + Incidentals
Missed Appointment (Urban Area or Major Rural Area)	\$150.00
Missed Appointment (Minor Rural Area or Remote Area)	\$200.00
Missed Appointment (Isolated Area)	\$225.00
Missed Appointment (Limited Access Area)	\$225.00 + Incidentals
Restoration	\$50.00

Section 6 sets out the non-recurring Charges for the Top-Up Product Feature that Customer may elect to acquire as part of **nbn**<sup>TM</sup> Sky Muster<sup>TM</sup> Plus.

## 6. Top-Up

The non-recurring Charges for the Top-Up Product Feature are as follows:

Top-Up increment	Charge per increment
1GB Peak Period Top-Up Allowance + 1GB Off-peak Period Top-Up Allowance	\$3

Section 7 sets out the non-recurring Charges for travel, labour rate and materials as part of **nbn**<sup>TM</sup> Sky Muster<sup>TM</sup> Plus.

## 7. Satellite Labour Rate, Materials and Incidentals

In this Part B:

- (a) **Satellite Labour Rate** means \$98.00 for each of the total number of man-hours of labour required to perform the relevant activity (rounded up to the next full hour);
- (b) **Materials** means the cost of materials necessary to perform the relevant activity; and
- (c) **Incidentals** means the following charges (as applicable and as notified to Customer by **nbn** from time to time):

Incidental	Charge
Travel – Land (\$/km)	\$1.40
Travel time – Labour (per Installer \$/hour)	\$98.00
Purchased Travel	At cost (by quotation)
Car Hire	At cost (by quotation)
Travel – Freight	At cost (by quotation)
Accommodation	At cost (by quotation)
Equipment Rental	At cost (by quotation)
Other Expenses	At cost (by quotation)